

# Transform Your Oracle Cloud investment into a Business Enabler



## Get more value

Argano Managed Services can act as an extension of your team, helping you get more out of your Oracle investment.

Managed Services can help reduce complexity and costs through functional design & configuration, programming & development, quarterly update support & testing, and incident support. We bring Oracle and business process expertise along with industry best practices to assist you.



## Resources when you need them

We provide experienced, consulting resources covering all major Oracle Cloud applications and technical areas.

Your Argano Managed Services team members are flexible, rapid, and responsive, and all have backup personnel. We have 24x5 and 24x7 support options available for both functional and technical support where needed.



UP TO  
**30%**

**DECREASE IN  
OVERHEAD COSTS**



## Argano Managed Services

Reduces  
Costs

Minimizes  
Recruiting

Adds  
Flexibility

Lowers  
Risk

Improves  
Support

Increases  
Efficiency

Accelerates  
ROI

Decreases  
Overhead

Expands  
Capacity

Provides Full  
Coverage



## Argano Managed Services Includes:

- Functional applications support
- Mobile applications
- Configuration and setup
- Staff augmentation
- Mergers, acquisitions, and rollouts
- Open enrollment
- Help desk coverage
- Unique industry needs and practices
- New products, services, and markets
- Process improvement and optimization
- Month- and year-end close and audits
- Troubleshooting, analysis, and reporting
- Quarterly Update Process & Testing
- Critical issue resolution
- 24x7 system/integration monitoring
- 24x7 emergency response
- Change Management
- Functional Analyst consulting
- Integration development/support
- Report development/support
- Forms development/support
- Security administration/support
- Data conversions
- Extensions and enhancements

**82%**

OF OUR TOTAL  
SUPPORT EFFORT IS  
FOR IMPROVEMENTS

**"Having Argano Managed Services has enabled us to continue to support our organization and refine how we're leveraging our ERP, even with limited in-house support staff."**

Brooke Peters, Manager IT & IS, Bayer Healthcare Animal Health



Your Oracle Cloud Applications are updated every quarter to provide greater functionality and capabilities. Before those updates go into effect, you need to know how they potentially impact your business. Argano XpressTest is a comprehensive testing solution (including release notes, testing, and issue resolution) designed specifically for Oracle Cloud ERP, SCM, and HCM, making your quarterly update process efficient and focused.

Argano XpressTest can be used as part of your quarterly update process outsourced to us, via licensing for your own use, or as a hybrid model with a combination of the two.



## Reproducible results

- Testing is performed the same way each time
- Complete – no scripts/steps skipped
- No human error



## Scalable

- Easily add scenarios through data repository
- Can execute 'negative tests for error conditions
- Sequence consecutive tests
- Schedule execution
- Make testing more comprehensive



## Less expensive vs. manual testing

- Testing efficiency – cost savings for testing
- Automation – much less time spent executing
- Schedule execution of tests
- Fixed Price Model (predictable)



## Documented | auditable testing

- Thorough documentation with screenshots and date/time stamps
- Used to document configuration

## XpressTest Full-Service Quarterly Updates



## Test Pod Refresh

- Plan
- Schedule
- Coordinate



## Release Notes

- Prepare summary PPT
- Review 2-3 weeks prior to release
- ID any needed actions



## Testing

- Update scripts for software and business process changes
- Execute automated and manual testing
- Report testing results



## Issues Resolution

- Resolve any issues that arise
- Coordinate any Oracle activities and SRs
- Document any required changes

Argano is an award-winning Oracle Cloud, EBS & JDE partner. Argano 4 Oracle is 100% dedicated to implementing and integrating Oracle Cloud ERP, HCM, EPM, SCM, and CX solutions. Managed Services allows you to focus on growing and managing your business, without worrying about your technology. Our 700+ experienced, readily available professionals, with an average of 20 years in the industry, will keep an eye on your Oracle systems so you don't have to. This enables you to focus on what you do best, growing your business.